

ZORLU ENERJİ QUALITY POLICY

Zorlu Enerji, established quality management system in accordance with the necessities of ISO 9001 Standard, is working to take all necessary precautions to determine and manage risks by describing all operations. Within this scope, we proceed with a risk-based quality management system approach and making continuous improvements.

As a responsible corporate world company in line with our sustainability strategy, we set our goals with all of our structures as follows:

- Developing strategies consisted with operations carried out to the purposes specified in the founding charter of our group companies,
- Being one of the lead company of operation, generation and maintenance services in energy sector,
- Integrating our group companies with information technologies,
- Being one of the flagship energy generators of Turkey,
- Developing new applications for operation, generation and maintenance related with energy technologies,
- Managing all processes and operations pursuant to the requirements of the client and demands of the related parties, and achieving the highest level of customer satisfaction,
- Welcoming the new ideas,
- Structuring as work-based self-managing teams,
- Promoting learning and self-improvement of our colleagues through providing good working environment,
- Using our financial resources efficiently,
- Providing added value to economy by productive use of national resources,
- Enhancing business and product/service performance in the entire value chain by continuous development,
- Ensuring social adaptation and adding value to the economic, social and cultural life to regions in which we operate,
- Considering our subcontractors and suppliers as a part of our operation and contributing to their development in line with our targets and policies,
- Meeting the legislation and applicable terms as per the demands of client and related parties


ELİ YENER
Sector President